



#15/2004
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K. P. Miller

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No. : 09/241,335
Applicant : XU, Xinshong Leon et al.
Filed : February 1, 1999
TC/A.U. : 2645
Examiner : ESCALANTE, Ovidio

Confirmation No.: 8596

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Technology Center 2600

Docket No. : 99-P-7449-US
Customer No. :
Title : INTERACTIVE VOICE RESPONSE SYSTEMS
WITH GENERAL-PURPOSE BLOCKS

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Date: May 11, 2004

By: Jeanette L. Taplin

AMENDMENT D

Sir:

In response to the Office Action of February 23, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page two (2) of this paper.

Remarks/Arguments begin on page 6 (six) of this paper.